



Palm Z22

Lifecycle phase: **Mature**. Release: October 2005. [About Lifecycles](#).
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[Print Version](#) **Get Palm Desktop 6.2**

Start here: Palm Z22 setup guide

Article ID: 40774

Palm Desktop compatibility with Windows 7 and 64-bit editions

Palm Desktop 6.2 was designed for 32-bit editions of Windows XP and Windows Vista. You may be able to use this software with other versions of Windows.

Windows 7: Many users have successfully installed and used Palm Desktop 6.2 with Windows 7. Palm has not done thorough testing with a range of third-party equipment running Windows 7, therefore Palm cannot guarantee compatibility.

64-bit editions of Windows: USB HotSync is not supported. Instead, synchronize through a Bluetooth wireless connection: [set up Bluetooth HotSync](#).



This is the setup guide for the Palm z22 handheld. In this article, you will learn how to:

- Charge and set up your Palm Z22 handheld.
- Install Palm® Desktop software, HotSync Manager, and software for synchronizing with Microsoft Outlook (if you like)
- Sync your handheld with your computer.
- Learn about the new features of the Palm Z22 handheld
- Install additional software like SplashShopper and eReader

Ready to begin? Let's get started.

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Upgrading from another handheld?

If you have previously been using a different handheld, you'll need to take a few extra steps:

- Complete the steps on this page:
 - [New features of the Palm Z22 handheld](#)
 - [Connect and charge](#)
 - [Set up](#)
- Stop here, then follow the steps in our [Palm Z22 upgrade guide](#).

If you're **not** upgrading from a previous handheld, complete all steps below. These steps show you how to charge and set up your handheld, install Palm Desktop software, enter data, and complete a HotSync® operation.

New features of the Palm Z22 handheld

Your Tungsten Palm Z22 handheld includes a color screen, flash memory, a color screen and other features not available on some earlier handhelds. If you haven't done so already, take a moment to [familiarize yourself with these features](#). Return to this article when you've finished.

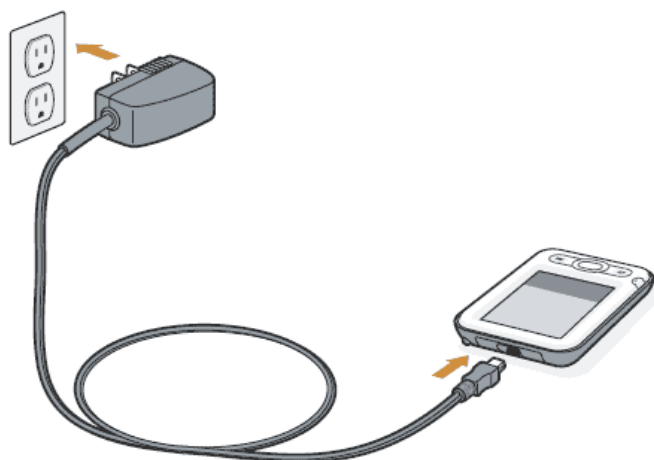


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Connect and charge

Note: Don't be surprised if your handheld doesn't respond to button presses or taps before you fully charge it. This is normal.

1. Plug the power cable into yor handheld, and the other end into an outlet. **Do not connect to your computer or try to sync yet.**
2. Charge your handheld for **three hours**. Be sure your handheld is fully charged before going on to the next step.



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Set up

1. Unplug the power cable from your handheld, if desired.
2. Press the power button on the left side of the device.
3. Slide the stylus out of the slot.
4. Hold the stylus as you would a pen, and follow the onscreen instructions to set up your handheld.

After you set up your handheld, you will be prompted to go through the Quick Tour application on your handheld. You can do this now, or select Done and continue below.

Upgrading from another handheld? Stop here, then follow the steps in our [Palm Z22 upgrade guide](#).



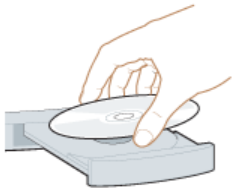
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Install Palm Desktop software on your computer

If you are upgrading from another Palm OS handheld, you must install the version of Palm Desktop software included in the Palm Z22 package, even if you already have an earlier installation on your computer.

If you use Microsoft Outlook, you'll still need to install the new software from the CD-ROM included with your Palm Z22 handheld.

About Palm Desktop: Palm Desktop lets you enter appointments, addresses, and other information on your desktop computer. Then you can transfer the information to your handheld using the HotSync process. It's the fastest way to enter lots of information.



Windows:

1. Put the CD-ROM in the CD-ROM drive.
2. Follow the installation instructions that appear on your computer screen.

Mac OS X:

1. Put the CD-ROM in the CD-ROM drive.
2. Double-click the Palm CD icon on your desktop.
3. Double-click the **PalmSoftware.pkg** icon.

Synchronizing with Outlook? (Windows only) To set up Microsoft Outlook synchronization, select "Install Microsoft Outlook Conduits" at the end of the installation process. If you already selected Palm Desktop and wish to switch to Outlook, [click here for switching information](#).

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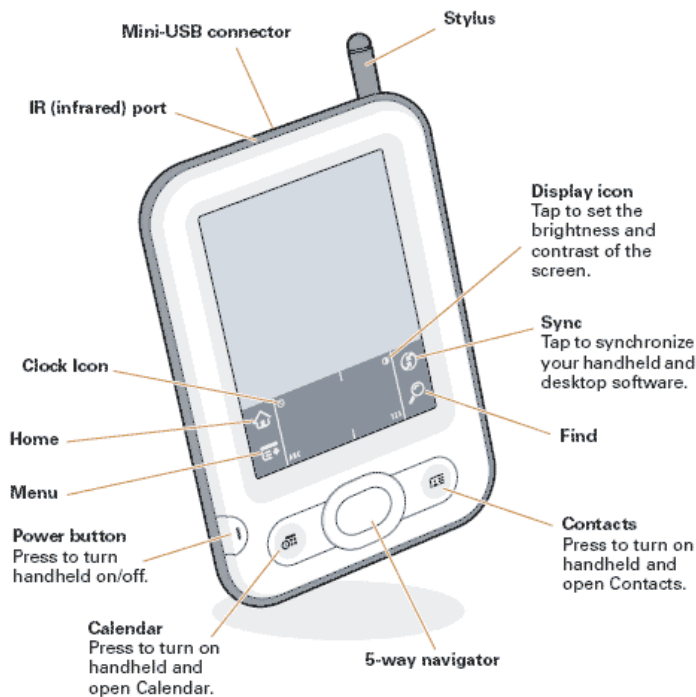
Experiencing frequent resets or errors?

If you previously owned another handheld and transferred your applications to your new Palm Z22 handheld, they should now be in place after the HotSync operation. However, the Palm Z22 uses a file architecture that may conflict with older versions of third-party software.

Signs of incompatibility include: resets, fatal errors, fatal alerts and locking up. Visit Knowledge Library article [40791](#) if you see this behavior after transferring your old applications to your new Palm Z22 handheld.

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Diagram of Your Palm Z22 Handheld

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Install additional software

Your Zire 22 CD-ROM includes other valuable software which you may wish to install:

- **Photos (SplashPhoto):** In addition to the Palm Photos application that's already on your Z22 handheld, the CD-ROM contains SplashPhoto from [SplashData](#). Load your favorite images with this desktop software and you're ready to view images while on the go. Images can be viewed by thumbnail, individually, or in a slide show.
- **PowerOne Personal Calculator:** In addition to the Palm Calculator application that's already on your Z22 handheld, you can install PowerOne Personal Calculator from [Infinity Softworks](#). It expands to suit your everyday needs. Calculate tips, basic math, discounts, powers, trig, and more in one convenient

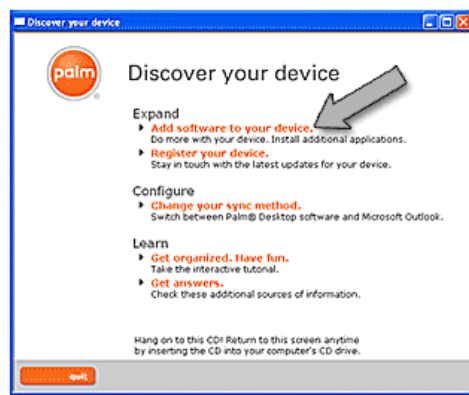
product.

- **Handmark MobileDB:** Although the word "database" might be scary to new users, this is really just an easy-to-use organization tool from [Handmark](#). It lets you view and edit any list, table, or spreadsheet-like information. You can even download customizable databases: travel, diet, entertainment, personal organization, and much more! Visit www.memoware.com for thousands of additional databases.
- **Manual:** Install your Getting Started guide directly to your Palm Z22 handheld and get answers on the go. Portable, informative, easy-to-use — all the basic information you need to use your device anytime, anywhere.
- **SplashShopper:** SplashShopper is a shopping list application from [SplashData](#). It's perfect for keeping lists of groceries to buy, movies to rent, CDs to buy, books to read and more! Easily manage shopping lists on your device and try the 30-day trial of the desktop software to synchronize lists from your desktop.
- **eReader:** This is the leading eBook reading application for Palm OS. It offers users the latest in best-selling books from today's premier publishing houses, and lets you create your own bookmarks and annotations. After installing, check out the [Palm eBook store](#) for thousands of eBook titles.

To install the additional software:

Windows:

1. Insert the Palm Z22 CD-ROM into your PC.
2. A "Discover your handheld" screen will automatically appear. Select "Add software to your device."
3. Select the item you want to install.
4. Follow the onscreen instructions to install the software.




Mac:

1. Insert the Palm Z22 CD-ROM into your Mac.
2. On your desktop, click Palm CD icon.
3. Open the following sequence of folders:
Palm CD : English : Essential Software
4. Open the folder for the software you want to install.
5. Double-click any files in the folder.
6. Follow the onscreen instructions to install the software.

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Learn More

Learn the basics

- Start with a tour. If you haven't done it already, take the Quick Tour on your handheld, and practice Graffiti® 2 writing.
- Tap Home .

- Tap on Quick Tour (at the top of the Applications screen).
- Take the interactive tutorial on the CD ([Flash required](#)). Learn how to create an appointment, set up your handheld's multimedia features, synchronize your info, and much more.
 - Insert the Palm Z22 CD-ROM into your PC.
 - A "Discover your handheld" screen will automatically appear. Select "Get organized. Have fun."
 - The tutorial will appear on your PC's screen.

Get more detail

- Get more with Getting Started. This guide gives you step-by-step info, tips, and links to more info on the web.
 - Launch Palm Desktop software on your computer (even if you sync with Outlook).
 - Click the Help menu and select Getting Started.
- Install Getting Started on your Palm Z22 handheld. Get answers on the go!
 - Insert the Palm Z22 CD-ROM into your PC.
 - A "Discover your handheld" screen will automatically appear. Select "Add software to your device."
 - Select "Manual," then select "Install."
- Explore the User Guide. This guide has everything from Getting Started, and more: all the steps, all the details, all the tips. Follow the links in Getting Started on your computer to the User Guide on the web. Or go directly to [our downloadable user guides](#).

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Was this helpful?

yes • no

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Relevant Products: Z22